

Information on processing of personal information

In relation to processing your personal information by the CK MOUNTAIN KINGDOM LLC, the provider, we provide you, the person whose personal information will be processed, with the information regarding the fact according to clauses 13 and 14 of a directive of European parliament 2016/679 from April 27. 2016 (directive) about personal data processing and free flow of the data, and protection of physical persons in relation to these processes.

1. Operator: MOUNTAIN KINGDOM LLC, address Komenského 586/14, 058 01 Poprad, IČO: 50 658 883, DIČ: 2120420775 (exempt from VAT), registered at district court Prešov, interlude: 33945/P; status: Sro (MOUNTAIN KINGDOM / operator / provider)

2. Purpose of data processing:

Processing and recording of the contracts of tour providing, insurance contracts, flight ticket securing, reservation of accommodation including customer service (electronic correspondence, client zone), and management data analysis.

Legal base: legal obligation of the provider, and compliance with contract terms.

Personal information of the person is provided to the following benefactors:

- Commercial partners of the provider
- External commercial partners (travel agencies)
- Insurance company Geneali INC, including associated companies
- Insurance companies
- Airlines and associated companies
- Accommodation framework and associated companies
- Law bureaus
- Social insurance company
- Health insurance companies
- Banks
- Local governments
- Law courts
- Criminal justice executive

Provider has a right to process personal information of the subject in a timeframe bound by the span of the contract until the statute of limitations of the enforcement of the rights defined by the contract, no less than 5 years after the end of contract between the client and the provider.

Providing the personal information is a legal requirement, as well as a requirement of the contract.

Providing the personal information is a legal requirement when it is required for upholding the legal duties of the provider. The subject is obliged to provide their personal information where relevant. Not doing so may result in inability of the provider to uphold their legal duties, which may affect the rights of the subject according to relevant laws and ordinances. Providing the personal information is a requirement of the contract when personal data processing of the subject by the provider is a

requirement for the fulfillment of a clause within a contract. Not providing personal data may result in the provider not being able to provide their services as defined by the contract.

Source of personal information of the subject is the subject themselves.

The provider processes the following categories of personal data of the subject:

- Name, surname, title, identification number, date of birth
- Nationality and signature
- Address of residence
- Phone number, e-mail
- ID card number, passport number, bank account number
- Gender

3. Purpose of processing: warranty claims

Legal base: legal obligation of the provider

Personal information of the person is provided to the following benefactors:

- Commercial partners of the provider
- External commercial partners (travel agencies)
- Insurance company Geneali INC, including associated companies
- Insurance companies
- Airlines and associated companies
- Accommodation framework and associated companies

Provider does not intend to carry the personal information of the customer over to another country.

Provider has a right to process personal information of the subject in a timeframe bound by the span of the contract until the statute of limitations of the enforcement of the rights defined by the contract, no less than 5 years after the end of contract between the client and the provider.

Providing the personal information is a legal requirement.

Providing the personal information is a legal requirement when it is required for upholding the legal duties of the provider. The subject is obliged to provide their personal information where relevant. Not doing so may result in inability of the provider to uphold their legal duties, which may affect the rights of the subject according to relevant laws and ordinances.

Provider does not process the personal data using profiling or automatic personal analysis.

Sources of the personal information of the subject is:

- The subject
- Information available to the public

The provider processes the following categories of personal data of the subject:

- Name, surname, title, identification number, date of birth
- Nationality and signature
- Address of residence
- Phone number, e-mail
- ID card number, passport number, bank account number
- Gender

In addition to other personal information available to the provider after commencing the warranty claim process.

4. Purpose of processing: active judicial disputes and non-judicial claim collection

Legal base: legal obligation of the provider

Personal information of the person is provided to the following benefactors:

- Law bureaus
- Experts appointed by court
- Insurance companies
- Courts
- Criminal justice executive
- Judicial executors
- Appointed persons responsible for public competition and restructuring processes

Provider does not intend to carry the personal information of the customer over to another country.

Provider has a right to process personal information of the subject in a timeframe bound by the span of the contract until the statute of limitations of the enforcement of the rights defined by the contract, no less than 5 years after the end of contract between the client and the provider.

Providing the personal information is a legal requirement.

Providing the personal information is a legal requirement when it is required for upholding the legal duties of the provider. The subject is obliged to provide their personal information where relevant. Not doing so may result in inability of the provider to uphold their legal duties, which may affect the rights of the subject according to relevant laws and ordinances.

Provider does not process the personal data using profiling or automatic personal analysis.

Sources of the personal information of the subject is:

- The subject
- Public registry (commerce, business, financial)
- Criminal justice executive

The provider processes the following categories of personal data of the subject:

- Name, surname, title, identification number, date of birth
- Nationality and signature
- Address of residence
- Phone number, e-mail
- ID card number, passport number, bank account number
- Gender
- Other personal information available to the provider after claim is brought to court

5. Purpose of processing: passive judicial disputes

Legal base: legal obligation of the provider

Personal information of the person is provided to the following benefactors:

- Law bureaus
- Experts appointed by court
- Courts
- Criminal justice executive
- Judicial executors

Provider does not intend to carry the personal information of the customer over to another country.

Provider has a right to process personal information of the subject in a timeframe bound by the span of the contract until the statute of limitations of the enforcement of the rights defined by the contract, no less than 5 years after the end of contract between the client and the provider.

Providing the personal information is a legal requirement.

Providing the personal information is a legal requirement when it is required for upholding the legal duties of the provider. The subject is obliged to provide their personal information where relevant. Not doing so may result in inability of the provider to uphold their legal duties, which may affect the rights of the subject according to relevant laws and ordinances.

Provider does not process the personal data using profiling or automatic personal analysis.

Sources of the personal information of the subject is:

- The subject
- Public registry (commerce, business, financial)
- Criminal justice executive

The provider processes the following categories of personal data of the subject:

- Name, surname, title, identification number, date of birth
- Nationality and signature
- Address of residence
- Phone number, e-mail
- ID card number, passport number, bank account number
- Gender
- Other personal information available to the provider after claim is brought to court

6. Purpose of processing: processing of personal information for accounting registry

Legal base: legal obligation of the provider

Personal information of the person is provided to the following benefactors:

- External audit
- Tax office
- Social insurance company
- Health insurance companies

Provider does not intend to carry the personal information of the customer over to another country.

Personal information will be kept for a specific amount of time:

- Financial statement, report from financial statement, and annual reports: 10 years

- Documents, books, lists, character strings relevant for accounting, accounting tables, inventory databases, accounting timetables: 5 years
- Accounting records displaying information on the manner of accounting process and reports of thereof: 5 years
- Other accounting records: 3 or 5 years

Providing the personal information is a legal requirement.

Providing the personal information is a legal requirement when it is required for upholding the legal duties of the provider. The subject is obliged to provide their personal information where relevant. Not doing so may result in inability of the provider to uphold their legal duties, which may affect the rights of the subject according to relevant laws and ordinances.

Provider does not process the personal data using profiling or automatic personal analysis.

Source of personal information of the subject is the subject themselves.

The provider processes the following categories of personal data of the subject:

- Name, surname, title, identification number, date of birth
- Nationality and signature
- Address of residence
- IČO, DIČ, IČ DPH
- Phone number, e-mail
- ID card number, passport number, bank account number
- Gender

7. Purpose of processing: Direct marketing, offers of information, products, and services

Legal base: interest of provider

The interest in data processing by the provider is justified by their interest in complex legal protection, increase of customer satisfaction and offer of goods and services.

Personal information of the person is provided to the following benefactors:

- Printers
- Internal commercial network

Provider does not intend to carry the personal information of the customer over to another country.

Provider has a right to process personal information of the subject in a timeframe bound by the span of the contract until the statute of limitations of the enforcement of the rights defined by the contract, no less than 5 years after the end of contract between the client and the provider. If customer provides their personal information to the provider with no subsequent contract (contract draft formation, public competition), the bound of a justified interest is 3 years.

Providing the personal information is a justified demand of the provider.

Subject is obliged to provide relevant personal information. Not doing so may result in inability of the provider to uphold their legal duties, which may affect the rights of the subject according to relevant laws and ordinances.

Provider does not process the personal data using profiling or automatic personal analysis.

Source of personal information of the subject is the subject themselves.

The provider processes the following categories of personal data of the subject:

- Name, surname, title
- Address
- Phone, e-mail

8. Purpose of processing: archiving

Legal base: legal obligation of the provider

Personal information of the person is provided to the following benefactors:

- Ministry of interior of the Slovak republic (law N395/2002 Z. z., archiving and registration, in addition to other laws, according to the formulation of later ordinances)
- External audit

Provider does not intend to carry the personal information of the customer over to another country.

Provider has a right to process personal information of the subject in a timeframe bound by the span of the contract until the statute of limitations of the enforcement of the rights defined by the contract, no less than 5 years after the end of contract between the client and the provider.

Providing the personal information is a legal requirement.

Providing the personal information is a legal requirement when it is required for upholding the legal duties of the provider. The subject is obliged to provide their personal information where relevant. Not doing so may result in inability of the provider to uphold their legal duties, which may affect the rights of the subject according to relevant laws and ordinances.

Provider does not process the personal data using profiling or automatic personal analysis.

Source of personal information of the subject is that of the other purposes.

Provider processes personal information as a part of registry records.

9. Legal requirements of the provider regarding customers' personal data processing are defined mainly by the following legal documents:

- Law number 39/2015 about insurance policy, complementing and changing other laws
- Law number 391/2015 about alternative manner of dispute management
- Law number 307/2014 Z. z. about directives related to announcing antisocial activities, complementing and changing other laws
- Law number 513/1991 Z. b. commerce law
- Law number 40/1964 Z. b. civil code
- Law number 160/2015 Z. z. civil dispute directives
- Law number 162/2015 Z. z. judicial process directives
- Law number 530/2003 Z. z. about commerce registry complementing and changing other laws, according to the formulation of later ordinances
- Law number 431/2002 Z. z. about accounting
- Law number 222/2004 Z. z. about VAT, according to the formulation of later ordinances

- Law number 152/1994 Z. z. about social fund and about change and complement of law number 595/2003 about VAT
- Law number 395/2002 Z. z. about archives and registries complementing and changing other laws, according to the formulation of later ordinances
- Law number 18/2018 Z. z. about personal data protection, complementing and changing other laws

10. Contact information of the appointed person representing the provider

- E-mail: marcel@mountainkingdom.sk
- Address: MOUNTAIN KINGDOM s.r.o., Komenského 586/14, 058 01 Poprad

11. Subject has a right to

- right of access
- right to rectification
- right to erasure/to be forgotten
- right to object
- right to restrict processing
- right to data portability
- right to revoke agreement (as a legal base)
- right to complain to provisions (Úrad na ochranu osobných údajov Slovenskej republiky)

These rights are specified in clauses 15 and 21 of general directions. Subject applies their rights according to the relevant directive and associated legal documents. Subject can apply their rights against MOUNTAIN KINGDOM LLC using a written request, or an online request. The signature of the subject must be legally verified in case of them exercising their right to access to personal information or right to data portability.

In case of justified doubts regarding the identity of the subject, MOUNTAIN KINGDOM LLC may request additional information needed to confirm their identity, eg. Requesting a legally verified signature.